

ALL RISK, NO REWARD.

ALWAYS PURCHASE GENUINE PARTS

Manufactured counterfeit parts are difficult to spot. Are your parts genuine?

Cummins encounters and fights against counterfeiting every day.

Manufactured counterfeit parts have become increasingly difficult to spot from a genuine product. Examples include products that closely copy the branding, labeling, packaging, barcodes and QR codes to deceive the buyer.

These products are commonly reversed engineered with poor quality materials and loose specifications, which deliver a substandard performance.

Contact your local Cummins branch or authorised dealer location to purchase Genuine Cummins Parts.* Purchasing through a third-party or sourcing from an overseas supplier puts you at risk of receiving counterfeit products.

*If your enquiry is related to Cummins High horsepower engine model range, your local Cummins branch will provide this product support.

Counterfeit parts can pose threats to the safety of employees and our industry.

FOR
A WORLD
THAT'S
ALWAYS ON™





DON'T RISK IT.



Do not risk the reliability, durability and performance of your engine.

Counterfeit parts are not designed or tested to approved Cummins stringent engineering and quality standards. They come with considerable risks such as cracked or broken components, risk of injury and safety, environmental certification risks, and potential serious prosecution.

These risks can also result in catastrophic engine damage which can potentially result in significant production losses.

Benefit of purchasing Genuine Cummins Parts:

- ✓ Reliability
- ✓ Engine Performance
- ✓ Fuel Economy
- ✓ Uptime
- ✓ Warranty

Counterfeit product in Australia

A mining operator purchased fuel injectors through a trusted and reputable third party supplier. On the surface the injectors appeared to look good and had all the signs of being a Cummins product – only the price was a little cheaper.

Sometime after the injectors were installed on 15 engines the mining operator began to see the following:

- Poor engine performance
- Increased cycle times
- Significant increase in fuel consumption
- Increased visible exhaust emissions

An investigation by a Cummins technician revealed the injectors were counterfeit.

On close inspection it was evident sub-standard materials had been used and critical specifications were far outside the design requirements.

Fortunately, the injectors had not caused any terminal damage to the Cummins engines on site and were quickly replaced with Genuine Cummins injectors supplied directly through Cummins.

The few dollars saved buying from a third-party was lost many times over with increased fuel consumption and costly downtime to replace the fake injectors.

Purchasing through a third-party or sourcing from an overseas supplier puts you at risk of receiving counterfeit products.

**Example of counterfeit packaging and bar-codes and a counterfeit injector.*



For Australia
1300 Cummins
Ph 1300 286 646

For New Zealand
0800 Cummins
Ph 0800 286 646

Scan here for more information and to contact our Cummins Customer Care team.

cummins.com

